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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: EDWARD O. CLAPPER § Group Art Unit: 2645
Serial No.: 10/081,819 §
Filed: February 22, 2002 § Examiner: Olisa Anwah
For: PROVIDING INFORMATION TO § Atty. Dkt. No.: ITL.0694US
FACILITATE TELEPHONE § (P13225)
CONVERSATIONS §

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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JUN 25 2004

Technology Center 2600

REPLY TO PAPER NO. 11

Sir:

In response to the Office Action mailed March 25, 2004, please amend the above-referenced patent application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.

Date of Deposit: June 15, 2004
I hereby certify under 37 CFR 1.8(a) that this correspondence is being deposited with the United States Postal Service as **first class mail** with sufficient postage on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Jennifer Juarez